

# Tribal LIHEAP Crisis Programs FY 2017

State	Tribe	Crisis Definition	Max Benefit
Alabama	Poarch Band of Creek Indians	Clients must have a crisis situation within the last three months; loss of income or reduction of income, through no fault of their own, or major medical incident within the last three months. Other losses of income may qualify the client for Crisis Assistance and eligibility is decided on case-by-case basis.	\$325
Alabama	United Cherokee Ani-Yun-Wiya Nation	A crisis can be any number of circumstances to include but not limited to: Loss of job or reduction in hours Climate extremes causing high energy costs Utility cutoff due to act of God or due to loss or reduction in income Heating or cooling system functions diminished or inoperable	\$1,200
Alaska	Tanana Dena'Nena'Henash	Households who have a soul source heating unit and they are in jeopardy of running out of heating fuel source within 5 days. Households with duel source heating units and they are in jeopardy of running out of both heating fuel sources within 5 days.	\$1,323
Alaska	Tlingit-Haida Regional Housing Authority	A client that is Out of Fuel, getting a 3-Day Power/Electric Disconnection within 72 hours or that has an eviction notice.	\$1,500
Alaska	Seldovia Village Tribe	A household that has properly exhausted their heating assistance benefits and meets one of the following: A household that has had notice that fuel or heating related utility services will be terminated. Fuel or heating utility will be terminated in 48 hours. If heat is included in rent, and eviction notice has been received.	\$200
Alaska	Orutsararmiut Native Council	Households with a shut off notice or that have less than 5 gallons of heating fuel, medical need, households which contain elders 60 years or older and small children 5 years and younger. Households in danger of running out of heating fuel in 18 hours or less.	\$350
Alaska	Kodiak Area Native Association	A household may receive expedited crisis assistance if: the applicant has requested expedited services; and the household's gross monthly income is less than the household's monthly shelter costs; and/or the applicant has suffered, or will suffer within 48 hours, termination of fuel or home heating-related utility services; and the division has verified the application.	\$1,500
Alaska	Kenaitze Indian Tribe	The household must have a shut off notice, out of fuel, out of wood, or demonstrate they have no way to heat their home/shelter. This must be a written notice, verbal	\$1,540
Alaska	Cook Inlet Tribal Council	The household must be within 48 hours of shutoff, out of fuel, or withn a day of running out of fuel. Also their income for the month prior to the date they signed their application must be less than their shelter costs (mortgage/rent, electric and heat) for the same time period.	\$1,500

State	Tribe	Crisis Definition	Max Benefit
Alaska	Chuathbaluk Traditional Council	A Crisis is when a person has received a shut off notice for their electricity and they have no anticipated income previous to the actual shut off date. If the household consists of at least one elder (over the age of 60), or an infant under the age of one year old, and the predicted outside temperature of -5 degrees fahrenheit for the next 5 days is used.	\$400
Alaska	Association of Village Council Presidents	A household that has properly exhausted their heating assistance benefit from the previous fiscal year's program, or has not yet received a heating assistance benefit from the current year, and meets one of the following criteria: 1) The household has run out of heating fuel/firewood or has electricity services terminated; or 2) The household will run out of heating fuel/firewood or have electricity services terminated within 48 hours.	\$238
Alaska	Aniak Traditional Council	Our clients will need a written disconnection notice from electric company and have a near empty fuel tank.	\$500
Alaska	Aleutian Pribilof Islands Association	The household must be within 48 hours of shutoff, out of fuel, or within a day of running out of fuel.	\$2,100
Alaska	Yakutat Tlingit Tribe	A crisis occurs when an applicant is determined to be eligible for assistance and has suffered, or will suffer within 18 hours, termination of fuel or home heating related utility services. Above 32 degress	\$300
Alaska	Bristol Bay	A crisis is when a household is within 48 hours of shut off, out of fuel, or within a day of running out of fuel.	\$5,250
Arizona	Gila River Indian Community	Households that have been or pending disconnection with the following: Elderly (55+), Disabled, Children (5 or younger)	\$800
Arizona	San Carlos Apache Tribe	A household with a pink slip or disconnection notice will be determined to be in crisis.	\$300
Arizona	Salt River Pima-Maricopa Indian Community	For an elderly (55+), disabled, or child under 6 whose household has exhausted the regular benefit and is in a crisis in which the power cannot be shut off such as, but not limited to the following situations: *Medications that require uninterrupted refrigeration *CPS threat of removal of a child in teh custody of a grandparent because of the unsafe environment that would be caused by a lack of electiricity for heating or cooling. * Post medical procedure or emergency convalescence at home.	\$3,000

State	Tribe	Crisis Definition	Max Benefit
Arizona	Pasqua Yaqui Tribe	Crisis means that the client is at risk or threatened by an inability to meet the basic necessities of life such as food, shelter, utilities and clothing due to circumstances beyond their control, possibility caused by natural diasaster, fire or financial hardship. for regular non-life threatening situations for the utility program, crisis is determined when a client has a deliquent bill or a late payment notice bill, or in cases where a bill consitutes a high percentage of a fixed income applicants income.	\$300
Arizona	Colorado River Indian Tribes	CRIT defines a LIHEAP crisis as a situation where an individual or family lacks the financial ability to pay the utility bill, and has been threatened with the impending termination of services, or services have already been fully terminated.	\$1,000
Arizona	Cocopah Indian Tribe	Crisis Assistance is defined a household receiving a shutoff notice, out of propane, unable to pay for these services is considered a Crisis.	\$350
Arizona	The Navajo Nation	A household may be eligible for crisis assistance if there's an imminent of loss of heating or cooling energy less than five (5%) of fuel supply. (e.g. reading of 1/8 tank or less on a standard 275 gallon heating oil tank; reading of twenty-five (25%) or less on a propane tank; three (3) day or less supply standard applies to other delivered fuel types. Dysfunctional or unsafe primary heating system and no secondary heating system is available. Notice of intent to disconnect utility services of a household main heating or cooling system requires electricity and/or natural gas. Deliberate failure to maintain account up to date does not qualify as a crisis or life threatening crisis	\$1,500
Arizona	Quechan Indian Tribe	The Quechan Indian Tribe identifies a crisis as a client receiving a final shut off notice.	\$200
California	Northern California Indian Development Council	When a household lacks the appropriate amount of wood, oil, propane or other delivered fuel to provide adequate heating, cooling or cooking fuel, or for those connected to the electric and/or natural gas grid when they have received an interruption of services, a shut off notice from the vendor or a notice that prepayment must be made prior to further delivery of cooking or heating fuel.	\$600
California	Yurok Tribe	The Household must have a shut off notice, empty tank, or be out of wood.	\$400

State	Tribe	Crisis Definition	Max Benefit
California	Southern Indian Health Council, Inc.	<p>Crisis Assistance is a low priority for the SIHC community; however, on a case by case crisis situation SIHC will determine the funding amount based upon the below:</p> <p>which must include either a shut off notice, disconnected utilities or a lack of uncontrollable circumstances home delivered fuel notice in combination with at least one of the following:</p> <p>Household has an unanticipated medical or major household expense. Out of pocket expense should exceed 100% of current utility bill. Documentation could include: receipts of payments made to meet this unanticipated medical or major household expense. Household wage earner with at least a year of stable work history has lost his/her job within the last twelve (12) months. Documentation could include: letter from employer, termination or lay-off notice, UI claims, UI notification of eligibility. Household wage earner has left the home within the past forty-five (45) days. Documentation could include recent application for family assistance (Families First, Food Stamps), order of protection, police report, revised lease, or other legal documentation. Death of wage earner within the last twelve (12) months. Documentation could include obituary, death certificate, and funeral program. Significant loss of work hours. Documentation could include a letter from employer outlining details of loss of work hours or pay stubs. Household wage earner is unable to work due to illness and does not receive sick leave or time away from work. Documentation could include a statement from employer. Household has a non-functioning or malfunctioning heating system. Child under the age of six (6) in the home. Elderly - 1 member of household is age 60 or above. Disabled - 1 member of household is disabled.</p> <p>Uncontrollable Circumstances must be explained by the client and documented to the extent possible.</p>	\$150
California	Southern California Tribal Chairman's Association	<p>The following componets to determine a crisis: shut-off notice, power already disconnected, deposits, fees (except those that cannot be paid from LIHEAP such as tampering fees, fees due to insufficient funds, etc.), current utility bill with a past due amount, past due notice, etc.due to insufficient funds, etc.) current utility bill with a past due amount, past due notice, etc.</p>	\$350
California	Sherwood Valley Band of Pomo Indians	<p>Shut off notice (24 hour or 48 hour notice), 15 day notice. Power shut off or out of propane or wood.</p>	\$300
California	Round Valley Indian Tribes	<p>The Round Valley Indian Tribes has described a Crisis assistance request as the following:</p> <ol style="list-style-type: none"> <li>1. 48 hour shut off notice</li> <li>2. Empty tank/furnance: in whichour maintenance engineer will go to the home and verify the tank</li> </ol> <p>The Round Valley Indian Tribes has described a Crisis assistance request as the following:</p> <ol style="list-style-type: none"> <li>1. 48 hour shut off notice</li> <li>2. Empty tank/furnance: in whichour maintenance engineer will go to the home and verify the tank is empty. Then supple a signed form by the applicant and engineer.</li> <li>3. Medically necessary: Life or death situation. The applicant will provide an explanation from the doctor of the situation.</li> </ol>	\$350

State	Tribe	Crisis Definition	Max Benefit
California	Riverside-San Bernardino Indian Co. Health, Inc.	The following situations are defined as crisis: (1) Shut-off notice or bill exceeding \$301 and above; (b) households lacking any appropriate energy-efficient appliance for heating in winter (such as needed for a propane tank for heat) or cooling summer; (c) in dire emergencies where the health of a LIHEAP applicant(s) is threatened because the heating in winter or cooling in summer has been shut-off, the program will pay for deposits, reconnection, and utility costs up to a maximum of \$500. Approval for this type of crisis assistance must be obtained from the Chief Executive Office or designee. Eligible Households may receive crisis assistance up to the maximum allowable amount determined by the matrix once each grant year, except in the dire emergency situation under (c) Crisis Intervention cases are assessed by the LIHEAP Coordinator or appropriate personnel and processed on a same day basis. In nearly all cases we are able to utilize already established linkage directly to the vendor. Should LIHEAP monies be available and the State of California experiences harsh and unusual weather condition eligible LIHEAP recipients may qualify for LIHEAP funds at least three times (Crisis or Dire) though Riverside-San Bernardino County Indian Health, Inc. this does not include weatherization assistance.	\$1,030
California	Redwood Valley Little River Band of Pomo Indians	15 day shut off notice from utility company	\$200
California	Redding Rancheria	A crisis consists of a sustained situation where there is either no source or heating or cooling or the imminent threat of discontinuity of service that will put young children, elderly, disabled or medical cases at risk.	\$500
California	Quartz Valley Indian Reservation	A household is in danger of losing energy services or is on the verge of depleting fuel for energy service- 10\$ or less. Also, household with children under the age of 5, elderly over the age of 55 or a disabled person will be classified as priority.	\$100
California	Pinoleville Pomo Nation	Weather-related and supply shortage emergencies and other household energy-related emergencies.	\$700
California	Berry Creek Rancheria - Tyme Maidu Tribe	The household must have received a 24 or 48 hour shut off notice, Be out of fuel or there is a situation considered life threatening.	\$400
California	Bishop Paiute Tribe	The Bishop Paiute Tribe uses the federal definition of a crisis: weather-related and supply shortage emergencies and other household related emergencies.	\$225
California	Mooretown Rancheria	We determine a crisis to be a 15 day notice or a 48 hour shut off notice from a utility company, 20% or less in propnae tank.	\$300
California	Coyote Valley Band of Pomo Indians	The household must have received a shut-off notice, have no wood when wood heat is the only source of home heating, or have an empty tank of propane when propane is the only source of home heating.	\$150
California	Enterprise Rancheria	Receiving a shut-off notice, 24/48 hour or propane is less than 20% in tank.	\$340

State	Tribe	Crisis Definition	Max Benefit
California	Hoopa Valley Tribe	A crisis is constituted by a client bringing in a 48 hour notice, or a shut off notice from the vendor.	\$500
California	Hopland Band of Pomo Indians	Household must have received a 15 day, 48 or 24 hour shut-off notice or have an empty fuel tank. Household lacks the appropriate amount of firewood, propane or other deliverable fuel to provide adequate heating. Verification from vendor or Tribal LIHEAP representative of level of propane may also serves as proof of crisis if propane level is less than 15%.	\$300
California	Karuk Tribe	Crisis is considered to be an event or condition beyond the control of the applicants generally associated with weather-related and supply shortages emergencies, and other energy-related emergencies. A shut-off notice does not necessarily constitute a crisis situation.	\$500
Idaho	Coeur d'Alene Tribe	During the winter months because of high cost of electrical, propane, wood and energy log use. We are faced with double and sometimes triple rises in costs for heating our homes in this area. We have always honored requests for heating assistance and most times it is a crisis due to high rates and shut offs. We have to have the propane delivered from as far as 50 miles, as well as going to purchase energy logs. Most homes are heated with electricity and we do have frequent power outages in which case our clients have to resort to an alternative heat source, presto logs or wood. Our policy is a regular heating crisis is when a clients is in danger of having electric heating souce shut off due to unemployment or health issue. Also when there are children in the household this is a crisis due to possible medical issues. We are a small community and community members can reach LIHEAP staff to assist on weekends if there is a power outage.	\$450
Idaho	Nez Perce Tribe	When a household faces shutoff of a heatsource, no fuel, winter conditions, no other source of heat in the home.	\$450
Idaho	Shoshone Bannock Tribes	Applicants who have a shut off or termination notice are considered a crisis.	\$500
Kansas	United Tribes of Kansas and SE Nebraska, Inc.	When the household has no utility service or supply of fuel and does not have available resources to meet this need, or when extreme heat or cold constitutes a threat to the health of a member of the household, or when the household's means of heating requires repair.	\$500
Maine	Passamaquoddy Indians	Beginning November 1, 2016 through April 30, 2017, up to 500\$ for emergency home heating fuel deliveries, utility emergencies, or emergency heating system repairs. The crisis emergency benefits is an additional benefit to any applicant who qualifies for a fuel assistance benefit. An applicant may apply for only ECIP. The applicant doesn't necessarily have to have used all of their fuel assistance benefit (such as ecip services, electrical shut off, furnace repairs and any other crisis not related to fuel assistance) to qualify for ecip.	

State	Tribe	Crisis Definition	Max Benefit
Maine	Pleasant Point Passamaquoddy	Between October 1st and September 30th, a household may be eligible for crisis assistance if it is experiencing an energy related emergency which poses a health and safety threat and the household is income eligible for one of the following time periods or eligible for LIHEAP: a. The twelve (12) calendar months immediately preceding the date of the application b. The calendar month immediately preceding the date of the application c. The calendar month immediately preceding the date of the application d. The thirty (30) days immediately preceding the date of application e. The previous year's tax return for self-employed applicants	
Maine	Houlton Band of Maliseet Indians	They have to have 1/4 tank of fuel for emergency assistance or have an electric disconnect notice for shut-off or Eviction notice.	\$200
Maine	Indian Township of Tribal Government	Beginning November 1, 2016, through April 30, 2016, up to \$500 for emergency home heating fuel deliveries, utility emergencies or emergency heating system repairs. This crisis emergency benefits is an additional benefit to any applicant who qualifies for a fuel assistance benefit. An applicant may apply for only ecip. The applicant doesn't necessarily have to have used all of their fuel assistance benefit (such as ecip services, electrical shut-off, furnace repairs and any other crisis not related to fuel assistance) to qualify for ecip.	\$1,000
Maine	Pleasant Point Tribal Government	Between October 1st and September 30th, a household may be eligible for crisis assistance if it is experiencing an energy related emergency which poses a health and safety threat and the household is income eligible for one of the following time periods or eligible for LIHEAP: a. The twelve (12) calendar months immediately preceding the date of the application b. The calendar month immediately preceding the date of the application c. The calendar month immediately preceding the date of the application d. The thirty (30) days immediately preceding the date of application e. The previous year's tax return for self-employed applicants	
Maine	The Aroostook Band of Micmacs	A crisis is defined as a household who has less than enough fuel to supply their home with at least days of heat with their primary heating source and , depending on the fuel supply for that heating source the: 1. Household has less than 1/8 or less tank of fuel in a standard 275 gallon tank of fuel. 2. Household has less than 1/4 cord of wood. 3. Household has 25% or less on a propane tank. 4. Household has less than 4 bags or 200 pounds of pellets. 5. Household has received a disconnection notice of a utility that is necessary for the operation of the heating system. 6. Household has a dysfunctional heating system or the heating system is unsafe and there is no secondary heating system for that home.	\$200

State	Tribe	Crisis Definition	Max Benefit
Maine	Penobscot Indian Nation	A household is considered to be experiencing an energy crisis if one of the following conditions exists. The primary heating source of the household has less than one-quarter (1/4) of the fuel tank capacity remaining or less than one-quarter (1/4) cords of wood remaining. The household has received a shut-off notice from the electric company. The household has received a notice to quit or court order indicating eviction from the residence. The primary heating system of the homeowner/home buyer is inoperable or malfunctioning.	
Massachusetts	Mashpee Wampanoag Indian Tribal Council	A client is determined to be in crisis if they have received an imminent shut off notice, are almost out of heating fuel, or malfunctioning equipment has caused them to be unable to heat their home	\$500
Michigan	Keweenaw Bay Indian Community	You are determined to be in a crisis situation if you have exhausted all of your regular heating benefit amount, have a shut-off notice or a tank that is almost empty and you have no money or cannot obtain any assistance elsewhere to pay the bill.	\$200
Michigan	Grand Traverse Band of Ottawa and Chippewa Indians	A crisis situation is where there is a threat of a shut-off or a client reports low levels of a vital utility, including heating system or cooling system repairs, with priority in eligibility to elderly, disabled, and young children households.	\$350
Michigan	Sault Ste. Marie Tribe of Chippewa Indians	The Sault Tribe's definition of a crisis is a applicant that falls within the Tribe's target group, is within 125% of poverty and has a shut off notice and at risk of losing their heating. Crisis can include assistance with either electricity or heating source.	
Michigan	Little River Band of Ottawa Indians	Crisis is a Tribal members household that has received a shut off notice, has energy source shut off or demonstrates immediate need for assistance with heat. Priority for crisis assistance include elders age 55 and older, disabled individuals and households with children under the age of 6 and energy burdens where household is below 150% of the FPG. Crisis assistance requests are processed immediately within the 48 hour response period and when life threatening within the 18 hour response period. This requirement is documented in procedures.	\$600
Michigan	Inter-Tribal Council of MI, Inc.	Households with a past due or shut off notices from Vendor, out of wood, or propane tank is below 10% constitute as an emergency crisis.	
Michigan	Pokagon Band of Potawatomi Indians	Crisis require a 48 hour response and are situations where the household has received a disconnect notice, service has been disconnected and if heating with propane* or fuel oil has an empty tank. In case of wood or coal usage, family has no stock to provide heat in the home. This could also be used to make the household eligible for a deliverable. Household must have exhausted regular benefit to receive consideration through crisis assistance. *Less than 20 percent, as an empty tank will require a pressure test and additional funds for the family.	\$200
Mississippi	Mississippi Band of Choctaw Indians	when the household has a cut-off notice, assistance only one-time a year under crisis household has no other resource and below income poverty guideline	\$1,500

State	Tribe	Crisis Definition	Max Benefit
Montana	Fort Belknap Indian Community	The Fort Belknap LIHEAP program defines a crisis as the following: 1. The household's primary supply of energy is interrupted because of weather conditions and another supply or a different type of energy is necessary. 2. Weather and or other forces outside the control of the household damages the household's dwelling and causes the dwelling to suffer a severe loss of heat. 3. Hazardous or potentially hazardous conditions exist in the household's primary home water heating and/or space heating system, and safety modifications are required.	\$400
Montana	Blackfeet Tribal Business Council	Households that are in a situation where hazardous or potentially hazardous conditions exist in the household's heating system and safety modifications are necessary, or it's heating sources and/or fuel supply is no longer available, is shut down, or will be shut down due to an energy related incident or caused by a situation that is beyond the household's control may be eligible for crisis assistance. Eligible households will be provided some form of assistance that will resolve the energy crisis no later than 48 hours after a household applies for such benefits; but not later than 18 hours if household is in a life threatening situation, when the temperature has reached 0 degrees Fahrenheit.	\$200
Montana	Confederated Salish and Kootenai Tribes	An emergency crisis is a lack of heat. Applicants must update income at the time on crisis application. Crisis assistance may be used for purchase of heat. May include purchase of wood stoves, blankets, heaters, emergency furnace and/or stove repair and/or chimney cleaning. The applicant may use a portion in repair and a portion in fuel delivery. Reconnect fees (if heating has been disconnected) and additional security deposits are allowed.	\$1,000
Montana	Fort Peck Assiniboine and Sioux Tribes	There are two types of crisis situation. 1. Life threatening ECIP must be acted on within 18 hours 2. Regular ECIP must be acted on with 24 hours The household has used all energy benefits and has run out of has 10% or less of propane. The household has had their utilities, disconnected or will be disconnected with seven days. The household has had their main source break down and emergency furnace repair/replacement is required. An elderly/handicapped household may have medical need for cooling assistance during the summer on very hot days. This would be determined by the LIHEAP staff would allow for a purchase of a window air conditioner, if the applicant could have a crisis situation develop due to the summer heat.	\$2,000
Montana	Northern Cheyenne Tribe	The client's electricity is going to be disconnected during the winter months and it is very cold. The client's propane is down to 5% and it is very cold. There is a problem with the furnace and we assist with wood.	\$200
Montana	Chippewa Cree Tribe	A household living on a fixed income or limited income, having exhausted all LIHEAP, with no monetary means to purchase fuel, having disconnect notice, or 5% or less propane, constitutes a crisis.	\$250

State	Tribe	Crisis Definition	Max Benefit
New Mexico	Five Sandoval	A crisis is defined as a household that encounters financial burdens to keep energy services in place and unable to keep good payment standings resulting in financial hardship from loss of job or public benefits that directly affect the health and well being of the household	\$200
New Mexico	Jicarilla Apache Nation	When an individual unexpectedly becomes unemployed, and is temporarily unable to remit payment for his/her utility bill.	\$700
New Mexico	Pueblo of Laguna Utility Authority	We consider a crisis situation when disconnection of services will result in no heating source. Applicants must provide supporting documentation as to the crisis.	\$350
New Mexico	Nambe Pueblo	Has elderly (+60), disabled or children under 18 years of age. There is an unexpected reduction in income (for example due to recent loss of job within 2 month). Unexpected increase in monthly expenses due to unforeseen disaster (such as extreme weather conditions).	\$1,400
New Mexico	Pueblo of Jemez	A crisis is determined when a household has a disconnect notice from their utility provider, when a household has 5% or less of propane, or when the household only has enough wood to sustain them for the next 24-48 hours.	\$300
New Mexico	Pueblo of Zuni	Households that are at risk for hazardous or potentially hazardous conditions related to their energy system are considered crisis. A household can be considered crisis should there be unavailability of heating resources if fuel supply is no longer available, is shut down or will be shut down or caused by a situation beyond the household's control. Eligible households will be provided some form of assistance that will resolve their energy crisis no later than 48 hours after a household applies; but no later than 18 hours if circumstance is considered, "life threatening."	\$500
New York	St. Regis Mohawk Tribe	The tribe crisis assistance will be based on emergency situations and need. Inoperable furnace and we will pay up to \$500. for repair anything over that amount the homeowner is responsible. Having less than seven days in their tank or run out of fuel. Termination notice on utility bill.	\$575
New York	Seneca Nation of Indians	Having no heating fuel, a supply less than 1/4 of thier household's fuel tank, or having a supply of fuel that will last less than 10 days or a termination notice. An eligible household crisis emergency must be resolved within 48 hours from the time of the emergency application.	\$575
North Carolina	Lumbee Nation	A crisis is an occurance where a household is unable to pay its heating or cooling cost due to unforeseen circumstance beyond its control.	\$500
North Dakota	Spirit Lake Tribe	Energy crisis: This term means weather related and supply shortage emergencies and other household energy related emergencies. Households must meet on of the following conditions: Supplier refuses to deliver household has an overdue bill from supplier. Heating systems require repair or replacement Hosueholds has less than 20% remaining in tank. Household has an eviction notice for non-payment when heat is included in rent or paid in addition to rent. LIHEAP crisis assistance will also pay for the deposit for new tentants that recieve a home. A one-time payment will be made in the amount from \$40.00 to \$500.00 mostly electric company require a deposit.	\$3,000

State	Tribe	Crisis Definition	Max Benefit
North Dakota	Three Affiliated Tribes	Households must have no other personal or community assistance available to pay for their energy/heat crisis. We inform the eligible client household at time of application to check their propane tank and to call us when they are at 20% or empty and we will call the vendor for propane. Eligible electric client household at time of application have a shut off notice or are disconnected we will inform the vendor and get payment done as soon as possible - or within 8 hrs to get them reconnected. Depending on circumstances, we can provide furnace repair up to \$500.00 and we provide space heaters if needed. We provide emergency shelter for homeless clients up to \$500.00 at the local motels in our area. These are crisis situations we have in the winter that are life threatening.	\$500
North Dakota	Standing Rock Sioux	A household is in a crisis if it is experiencing a life-threatening or health-related emergency due to a heating issue and sufficient timely and appropriate assistance is not available from any other source.	\$2,500
North Dakota	Turtle Mountain Band of Chippewa Indians	The household ran out of propane, fuel oil, dealer won't deliver. Eviction notice from housing due to non-payment for electric. Shut office notice from electric company. Must have exhausted their benefits.	\$1,300
Oklahoma	Ottawa Tribe of Oklahoma	Situation beyond applicants control. Life threatening situations. Loss of wages with shut off notice.	\$500
Oklahoma	Pawnee Nation of Oklahoma	A crisis can be defined as a decisive or critical moment in regards to a client's health and/or life. The following constitutes as a crisis: loss of wages due to cutbacks or layoffs in the workforce, becoming disabled due to illness or accident, sickness, or even death to a family member, which causes financial burden to the household.	\$250
Oklahoma	Ponca Tribe of Oklahoma	A crisis is when a family receives a 23 hour cut-off notice on electricity or gas or an empty propane tank	\$200
Oklahoma	Quapaw Tribe of Oklahoma	A crisis is a result of valid precipitating factor, a household must have received a 72-hour turn-off notice, have had service already turned off, have received a notice of refusal to provide additional fuel when current supply will be depleted within 72-hours, need funds for a new connection, or have a verified life-threatening crisis situation.	\$1,500
Oklahoma	Sac and Fox Nation of Oklahoma	Cut off, Shut off or disconnect notice or less than 10% left in propane tank	\$450
Oklahoma	Thlopthlocco Tribal Town	A crisis exist when a household is without heating/cooling service, at risk of having the service disconnected within 72 hours of application, has a notice of refusal to provide additional fuel when current supply will be depleted within 72 hours.	\$350

State	Tribe	Crisis Definition	Max Benefit
Oklahoma	Otoe - Missouria Tribe of Indians	Crisis is a non life threatening home energy situation due to heating/cooling source. Income eligible households must have a cut-off/disconnect notice or household ust have less than 25% propane for heating or households with utilities inclusive with rent costs must have a written statement of threat of eviction due to unpaid of rent that includes utilities for heating/cooling source. Staff will resolve energy crisis within 48 hours after eligible household applies with completed application.	\$275
Oklahoma	Tonkawa Tribe of Oklahoma	No source of income, medical emergency, death of a family member that would be the sole provider of the family, shut of notice, any other situation deemed a "crisis" by the tribal business committee.	\$300
Oklahoma	United Keetoowah Band of Cherokee Indians	Human Services handles crisis situations on a case by case bases. The client must have exhausted regular benefits and must have a cut-off notice.	\$500
Oklahoma	Wichita and Affiliated Tribes	A crisis exists when the household faces a termination of utility services or exhaustion of supply or fuel and does not have available resources to meet this immediate need. A crisis may also exist due to extreme cold or heat which constitutes a threat to the health of a member of the household, or when the household's means if heating requires repair or replacement. At times of extreme cold ot heat the tribe may waive the need to have a shutoff or empty fuel tank.	\$350
Oklahoma	Wyandotte Nation	Services disconnected or about to be disconnected by shut off or cut off notice from energy company. Client must have proof that they have no available funds to cover costs of shut off amount.	\$200
Oklahoma	Alabama-Quassarte Tribal Town	A crisis exist when a household is without heating/cooling service, at risk of having the service disconnected within 72 hours of application, has a notice of refusal to provide additional fuel when current supply will be depleted within 72 hours.	\$200
Oklahoma	Seminole Nation of Oklahoma	When the applicant's utility or energy services are in the disconnect or cut-off status.	\$250
Oklahoma	Seneca Cayuga Tribe of Oklahoma	Households must have a shut off notice or already have had utilities shut off to quailify as a crisis situation or have a tank that is below 20% full.	\$650
Oklahoma	Delaware Tribe of Indians	An eligible Tribal member must bring a shut-off notice with them when they come in to fill out and submit an application. Or verification that services are currently off.	\$800
Oklahoma	Osage Nation	Possible health threat to a vulnerable applicants and households Non-working heating or cooling equipment Principal Chief of the Osage Nation has declared by Executive Order in extreme temperatures President has declared the service area a natural disaster	\$6,000
Oklahoma	Shawnee Tribe	Households must have a shut off notice or already have had utilities shut off to quailify as a crisis situation or have a tank that is below 20% full. Households must have exhausted all other resources for assistance.	\$150

State	Tribe	Crisis Definition	Max Benefit
Oklahoma	Cheyenne and Arapaho Tribes	With the Cheyenne and Arapaho Tribes' LIHEAP Program, crisis is when there is no electricity in the homes especially households with elders, disable, and young children.	\$350
Oklahoma	Cherokee Nation	Any energy related emergency which could result in the loss of a LIHEAP eligible household heating/cooling capabilities or an appliance deficiency which directly effects energy conservation. Emergencies are defined as burn-outs, natural disasters, shut-off notices, utility deposits, severe need of heating/cooling appliances, fans, blankets, etc.	\$250
Oklahoma	Chickasaw Nation	Crisis is defined as elderly, disabled, veterans, households where an infant resides or any eligible household member will be adversely affected by the termination of its source of heating or cooling. The tribe will provide for immediate payment of a heating or cooling bill for the affected household. Crisis situation is further defined as an eligible household distressed by unemployment, medicals bills or special conditions as defined under assurance number five, threatened with termination of heating or cooling. A person who has utility service discontinued may face the risk of plumbing freezing or fire which could lead to homelessness.	\$5,000
Oklahoma	Choctaw Nation	A crisis situation is identified as any eligible household wherein resides elderly or disabled person(s), infant(s), children under age 5, or any eligible household wherein the health of a household member will be adversely affected by termination of its source of home heating or cooling. In a crisis situation, the Tribe provides for immediate payment of a heating or cooling bill for the affected household. A crisis situation is further defined as eligible households distressed by unemployment, medical bills, or any "special condition" as defined in the Plan under Assurance Number 5, who have received utility bill termination notices.	\$600
Oklahoma	Citizen Potawatomi Nation	Utility is pending disconnect or has been disconnected. Temperatures below freezing are within the 7 day weather forcast. Temperature above 100 degree heat index are within the 7 day weather forcast.	\$2,000
Oklahoma	Apache Tribe of Oklahoma	In jeopardy of loosing heating or cooling essential to health and well-being.	\$200
Oklahoma	Delaware Nation	Crisis is determined by medical conditions or families with young children at risk of having utilities cut off.	\$200
Oklahoma	Eastern Shawnee	Our definition for determining a crisis is life threatening situations or a safety issues.	\$5,000
Oklahoma	Fort Sill Apache Tribe	Crisis assistance is described as a household that has exhausted their regular benefits and are in need of repairs or replacement of heating or cooling equipment.	\$400
Oklahoma	Kialegee Tribal Town	Life or health endangerment from lack of energy service in the home.	\$150
Oklahoma	Kickapoo Tribe of Oklahoma	Any cutoff notices	\$400

State	Tribe	Crisis Definition	Max Benefit
Oklahoma	Kiowa Tribe	Applicant should present a "disconnect" notice or have already been disconnected from utility service, when applying for crisis assistance. Priority shall be given to the elderly, disabled, and/or households with infants or children under the age of (5) years residing in the home. Households that may face an extreme health risk/crisis for someone residing in their household that may have asthma, be a newborn infant, extreme heat or cold, must use oxygen, has a severe heart condition, etc. Crisis assistance will only be given once per year through the Kiowa Tribe, but not for both seasons. Applicant cannot have utilized the Department of Health & Human Services in their county of residence OR another Tribe, for LIHEAP assistance in the current fiscal year . Only in extreme cases shall the crisis requirement be waived, and only upon the Director's discretion and on a case-by-case basis. All other eligibility requirements for LIHEAP shall apply.	\$275
Oklahoma	Miami Tribe of Oklahoma	A crisis is defined by weather-related and supply shortage emergencies and other household energy-related emergencies. An Energy Crisis applicant is determined eligible when a member of the applicant's household includes a member of the following vulnerable populations: 1) Elder over age 60, 2) Child under age 6, 3) Person with a disability AND the vulnerable population member in the household is in risk of endangerment to their health and/or well being if energy assistance is not provided. Non-emergency crisis include crisis that are not considered life-threatening such as employment, education, income management, etc. An approved applicant must receive relief within 48 hours.	\$400
Oklahoma	Modoc Tribe of Oklahoma	Shut off notice or near empty tank.	\$800
Oklahoma	Muscogee (Creek) Nation	The household must have received a cut-off notice or have an empty tank. Must have exhausted regular benefit.	\$520
Oklahoma	Comanche Nation of Oklahoma	As a result of a cut-off notice/disconnect notice, a household must have received a cut-off notice of refusal to provide annitional fuel when current supply will be depleted within 48/72 hour period. Benefit level based on income, household size and fuel type will be taken into consideration.	\$580
Oregon	Confederated Tribes of Warm Springs	Needing energy assistance due to a sudden or unexpected event. However it must be 90 days since prior assistance and they must have made 1 payment on their own of at least 5% of the bill balance.	\$500
Oregon	Confederated Tribes of the Grand Ronde Community of Oregon	An energy crisis exists when a household faces an energy burden which depletes or threatens to deplete financial resources, or which poses a potential health threat and/or safety threat to the well-being of the household. The term crisis (or emergency) includes weather-related and supply shortage emergencies. Benefit levels for households in crisis are based on the need to reduce or eliminate the crisis.	\$800

State	Tribe	Crisis Definition	Max Benefit
Oregon	Cow Creek Band of Umpqua Tribe of Indians	A crisis can exist when a household faces an energy burden which depletes or threatens to deplete financial resources, or poses a potential health and /or safety threat to the wellbeing of the household. A crisis also exists when a source(s) of heat (heater/ oil burner/pellet stove/ wood stove) is/are not working.	\$550
Oregon	Confederated Tribes of Coos_Lower Umpqua and Siuslaw Indians	A crisis exists when a Tribal household faces an energy burden which depletes or threatens to deplete financial resources, or which poses a health and/or safety threat to the well being of the Tribal household. This can include a shut off notice, are almost out of fuel, or an emergency such as a natural disaster or weather event (relating to cold or hot weather), flood, earth quake, tornado, hurricane, or ice storm. This includes equipment that is currently not working or is in need of repair.	\$500
Oregon	Confederated Tribes of Siletz Indians	A crisis exists when a household(s) health and/or well-being would likely be endangered if assistance is not provided to continue heating/energy services. When a disconnect or shut off of services is imminent.	\$700
Oregon	Klamath Tribes	A crisis exists when a household faces an energy burden which depletes or threatens to deplete financial resources, or which poses a potential health and/or safety threat.	\$500
Rhode Island	Narragansett Indian Tribe	The program defines a crisis as an eligible family with minor children, elders or disabled in the household that are in threat of termination of heating and/or electric services or has had their utility services terminated.	\$400
South Dakota	Yankton Sioux	When a regular crisis occurs we must respond within 48 hours, it is considered a regular crisis when any qualified household either runs out of propane/fuel oil or has the electricity disconnected.	\$550
South Dakota	Rosebud Sioux Tribe	Eligible households must have received an electricity shut-off notice or have an empty propane tank. Household must have exhausted regular benefits and household heating/cooling must be medically necessary.	\$800
South Dakota	Oglala Sioux Tribe	A crisis is determined when an eligible household is on the verge of disconnection, or empty tank with no other resources. And there poses a risk for children, and/or elders, and/or handicapped individuals in the home.	\$250
South Dakota	Cheyenne River Sioux Tribe	If they are at 5% with propane & fuel oil and a shut off notice for electricity, wood clients with 1/2 load this gives the vendor time to get to them. The crisis must resolved within 48 hours from the time of the emergency.	\$750
South Dakota	Lower Brule Sioux Tribe	Crisis defined as anything non life-threatening to include but not limited to a lack of fuel, danger of being without fuel or services disconnected. All proper documentation is necessary.	\$400

State	Tribe	Crisis Definition	Max Benefit
Utah	Paiute Indian Tribe of Utah	An emergency exists when any eligible household is confronted with one or more of the following emergency situations: A storm-caused of fuel supply or interruption of fuel delivery. Repair of furnace, heater, stovepipe or chimney of heating source. Disconnection or shut-off notice. Broken windows causing energy loss. Lodging relating to loss of household heat. A storm-caused of fuel supply or interruption of fuel delivery. Other such energy related crisis as approved by para. 1 above.	\$500
Utah	Ute Tribe	Applicant provides a "shut-off" notice that service will be disconnected. Weather related and supply shortage emergencies and other household energy related emergencies.	\$1,000
Washington	Confederated Tribes of the Colville Reservation	Household must have received a past due notice, signed vendor payment agreement, disconnection notice, or have less than a 10 day fuel supply of wood, propane, oil, wood pellets, furnace or other primary heating system must be inoperable, sustantially dysfunctional, or unsafe.	\$350
Washington	Samish Indian Nation	Crisis funds will be used to assist households if their normal LIHEAP assistance has been fully expended and the assistance is necessary to stabilize and maintain a safe environment. The following, including, but not limited to constitutes a crisis: a disconnection notice; less than a 10-day supply of oil, wood or propane gas; a substantially dysfunctional or unsafe heating system; fans when summer temperatures reach an unsafe level for the elderly, persons with a disability and households with children 6 years of age and younger. Repairs or replacements must meet the Samish Indian Nation Accounting Policy requirements of procurement, including three bids/proposals.	\$1,000
Washington	Northern Arapaho Tribe	Clients with an income approved guidelines have a shut off or propane level is 5% or less. Priority is given to clients with small children, handicapped or disabled households.	\$500
Washington	Eastern Shoshone Tribe	If the weather forecast is sub-freezing temperatures and the household's propane is empty or their firewood is used up or their gas or electricity has been shut off. Also if there heating appliance is broken and needs to be repaired. Assistance for crisis is handled on a case-by-case basis, with a maximum benefit of \$1,000.	\$1,000
Washington	Suquamish Indian Tribe of the Port of Madison Reservation	The Suquamish Tribe recognizes the following as a crisis: a disconnection notice, notice of termination from a budget or average payment plan, less than a ten-day supply of oil, wood, or propone, insufficient funds to reorder heating supplies, or a substantially dysfunctional or unsafe heating system. Also, households including aged, disabled, vulnerable adults or young children are considered highest priority.	\$700
Washington	Swinomish Indian Tribal Community	Applicant must have a shut off notice or have been shut off.	\$760
Washington	Small Tribes Organization of Western Washington	We consider a crisis as anyone with a shut-off notice.	\$300

State	Tribe	Crisis Definition	Max Benefit
Washington	Makah Indian Tribe	48 hour power shut off Notice or power is off in the household. Life-Threatening is handled within 18 hrs. In a natural disaster or other life and death situations, immediate assistance would be provided to the LIHEAP client for a safe heated living environment, this would include emergency assistance for shut off notices, repair of furnace; temporary energy assistance, including propane fuel, and wood supply.	\$350
Washington	Muckleshoot Indian Tribe	A crisis for this provision will be a shut off notice/urgent notice/Final notice, with all alternative sources exhausted. Crisis funds will be used to provide assistance to any qualified applicants in this situation regardless of source of heat.	\$200
Washington	Nooksack Indian Tribe	Starting March 15 to September or until funds run out, we operate on crisis mode. To qualify for crisis assistance, a client must meet income requirements and have a shutoff notice.	\$500
Washington	Port Gamble S'Klallam Tribe	The assistance will include avoidance of electrical shut-offs and minor furnace and other heating source repairs.	\$637
Washington	South Puget Intertribal Planning Agency	The inability to pay, medical needs, or small children in the home with no heat constitutes a crisis.	\$1,000
Washington	Quinalt Indian Nation	A crisis is defined as an eligible participant that has received notice of energy service including propane and electricity disconnection. Any household with disabled, those over 60 and under 5 years of age are processed prior to all other crisis intervention applicants, and all will be addressed within 48 hours. If the applicant has already received heating benefits then this would be considered crisis funds. If regular distributions have yet to be disbursed due to the crisis occurring before the application period, the client is still eligible for these crisis funds but this will be deducted from their regular distribution, thus allowing the client to apply for crisis intervention again later in the year.	\$500
Washington	Confederated Tribes and Bands of the Yakama Nation	A crisis exists when a household faces an energy burden which depletes or threatens to deplete financial resources, or which poses a health and/or safety threat to the wellbeing of the household. A crisis is evidenced by a disconnection notice.	\$300
Washington	Spokane Tribe	Shut off notice, low on fuel such as propane, low on wood. Propane tank almost empty or only have 5 days of wood for heat left is considered a crisis.	\$400
Washington	Lummi Indian Business Council	We define a Crisis as a situation when a Lummi Elder (62 or older), or a someone with a disability who is receiving SSI, or a single parent with children under 6 years old has received a shut-off notice for electricity, natural gas, propane or oil. and has no other resources available to heat their home. We also require verification of medical need for electrical (for example, for an oxygen machine), which is also considered a Crisis situation and constitutes eligibility for emergency funds.	\$350

State	Tribe	Crisis Definition	Max Benefit
Washington	Lower Elwha Klallam Tribe	The Tribe will resolve the energy crisis within 48 hours after an eligible household applies for crisis benefits. The Tribe follows the same income eligibility requirements for crisis assistance as for general heating assistance (150% below HHS poverty guidelines). The household must have received a shut off notice, have had their power shut off or have an empty tank in order to receive crisis assistance. Additionally, conditions that create a lack of heat (e.g., broken windows, damaged furnace, etc.) may constitute a crisis situation.	\$800
Washington	Kalispel Tribe of Indians	The Kalispel Tribe uses the Low-Income Home Energy Assistance Act of 1981, Section 2603 definition of "energy crisis" meaning weather-related and supply shortage emergencies and other household energy-related emergencies.	\$360
Washington	Jamestown S'Klallam Tribe	The tribe definition to determine a crisis is a client who does not have a LIHEAP application currently being processed for the annual allotment to have a shut off notice; requested assistance from at least two outside agencies and not have the ability to pay for heating within 24 hours.	\$250
Washington	Hoh Indian Tribe	A household that had its electricity utility services terminated or a household with a disconnect or pay notice is in crisis.	\$400
Washington	Quileute Indian Tribe	A crisis is defined as an episode needing intervention within 48 hours. There have to be unusual circumstances beyond an individual's control and beyond the ability of nearby neighbors or relatives to assist that threaten a household with loss of their primary heating source. Crisis assistance is available to applicants once they have exhausted their maximum benefits. Crisis will also assist with households in transition needing assistance in payment of deposit or other fees to allow hook up of new connections. Households must provide verification of shut off notice or near empty tank or written statement of no firewood to receive crisis assistance. The Quileute Tribal LIHEAP Program also provides assistance in certain crisis situation requiring change of name on account or reconnect fees (i.e. domestic violence, emergency move, etc.)	\$650
Wyoming	Northern Arapaho Tribe	Clients with an income approved guidelines have a shut off or propane level is 5% or less. Priority is given to clients with small children, handicapped, or disabled households	\$500
Wyoming	Eastern Shoshone Tribe	If the weather forecast is sub-freezing temperatures and the household's propane is empty or their firewood is used up or their gas or electricity has been shut off. Assistance for crisis is handled on a case-by-case basis, with a maximum benefit of \$1,000.	\$1,000

\$107 228